

NITI COMPUTERS LLC

P.O.BOX. 117308,DUBAI, UAE. Phone no.: - +97143932612, Fax no.: - +9713932613
Your One-Stop PC Component Supplier

RMA Request Form

Choose the branch you would like to request an RMA.

<input type="checkbox"/> HEAD OFFICE NITI COMPUTER LTD MUTHITI ROAD WESTLAND TEL 3744154 3750510 3741265 3741275 FAX 3741645 3741230 P O BOX 16941 NAIROBI KENYA	<input type="checkbox"/> BRANCH OFFICE HAZINA TOWER 1ST FLOOR NEXT VIEW PARK TOWER OFFICE NO 2 DOWN TOWN P O BOX 16941 NAIROBI KENYA TEL 0025420 318820 AND 318846	<input type="checkbox"/> DUBAI OFFICE NITI COMPUTERS LLC. P.O.BOX NO. 117308 PHONE : + 97143932612 FAX: + 97143932613
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IMPORTANT RMA PROCEDURES

1. Must complete the RMA form with **detailed problem** of the products provided.
2. All requests RMA must be accompanied by faxing the **original purchase invoice**.
3. All request **serial numbers** must match with the original invoice.
4. RMA number is valid for **30 days** from the date of issue.
5. **Please write the RMA Number on the outside of your shipping box (on the address line).**

Complete this form and FAX it to the RMA Dept. WITH a copy of your purchase INVOICE

Company _____ Customer# _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

Contact Person _____ Date Faxing This form _____

For RMA Use Only

RMA # _____

Issue Date _____

Total Pieces _____

IT'S THE CUSTOMER'S RESPONSIBILITY TO CALL THE RMA DEPT. IF NO RESPONSE WAS RECEIVED AFTER 24 HOURS OF FAXING THIS FORM TO NITI COMPUTERS LIMITED.

QTY	ITEM NUMBER	FULL SERIAL NUMBER	INVOICE # and Date	DETAILED PROBLEM

Special Request:

FOR NITI COMPUTERS LIMITED RMA USE ONLY

Niti Computers LLC will not be responsible for any accessories returned. (EXCEPT FOR CREDIT, DOA OR SPECIAL ITEMS)

RMA TIPS: To speed RMA process, please send Retail box products items to manufacturer directly.